Mobile Device Management

Mobile devices are proliferating in the enterprise at an exponential rate. With the growing number of device models, platforms and operating system versions available, businesses are facing new and complex mobility management challenges. Accessing corporate resources from a mobile device can introduce a significant threat to corporate security.

AirWatch® Mobile Device Management enables businesses to address the challenges associated with mobility by providing a simplified, efficient way to view and manage all devices from the central admin console. Our solution enables you to enroll devices in your enterprise environment quickly, configure and update device settings over-the-air, and secure mobile devices. With AirWatch, you can manage a diverse fleet of Android™, Apple® iOS, BlackBerry®, Mac® OS, Symbian® and Windows® devices from a single admin console.

Benefits

• Manage a diverse fleet of devices from a single console

• Allow employees to easily enroll their devices

• Enable secure access to corporate resources

• Integrate with existing enterprise infrastructure

• Support employee, corporate-owned and shared devices

• Gain visibility across mobile device deployment

About AirWatch by VMware

AirWatch® by VMware® is the leader in enterprise mobility management, with more than 12,000 global customers. The AirWatch platform includes industry-leading mobile device, email, application, content, and browser management solutions. Acquired by VMware in February 2014, AirWatch is based in Atlanta and can be found online at www.air-watch.com.

Secure and Manage Devices Across Your Organization

Single Management Console

The AirWatch HTML5, web-based admin console gives you visibility into all enrolled corporate-owned, employee-owned and shared devices, regardless of platform or device type.

Global Architecture

Organization groups provide a streamlined way to manage all users and devices. Directory services (AD/LDAP) integration enables you to import your existing directory services structure into AirWatch. Changes in AD/LDAP are synchronized, multiple domains within a single organization group are supported and each group can have different device profiles, apps and content.

Easy Device Enrollment

The AirWatch enrollment process provides a simple, consistent enrollment flow for all major platforms, and allows both administrators and end users to enroll devices through the AirWatch® Agent, QR code, email or SMS. Authenticate users using username/password, directory services credentials, SAML, token or proxy authentication methods. Prompt users to accept a custom Terms of Use agreement before gaining access to corporate resources on the device.

Custom Device Profiles

Profiles allow you to define enterprise settings, policies and restrictions for devices without requiring user interaction. You can assign profiles based on operating system or device ownership type, and deploy to a group or to individual users. Available profiles include passcode, restrictions, Wi-Fi, VPN, email, applications and more.

Automated Compliance

AirWatch continuously monitors for unauthorized users, compromised devices and other risks. Administrators can track compliance in real time with the AirWatch compliance engine. If a threat is identified, IT administrators are alerted and access to enterprise email, applications and resources can be blocked automatically based on predefined escalations and actions.

Real-time Dashboards

AirWatch dashboards give administrators a quick view into real-time deployment data from the admin console. From the dashboards, view a high-level graphical representation of your deployment, a comprehensive list of enrolled devices and drill down into specific device and user details. The AirWatch® Hub, a customizable, central portal for fast access to critical information, provides details including compliance, apps, email and more.

Device Commands and Messaging

Send commands on demand to devices to request information and perform actions. Commands include device query, clear passcode, send message, lock device, find device, set roaming, remote view, sync device and perform an enterprise or device wipe.

Advanced Logging and Reporting

Record both device and console events to capture detailed information for system monitoring, and view logs in the console or export reports. AirWatch offers extensive reporting capabilities, providing actionable, result-driven statistics about your deployment. Custom reports and more than 80 report templates are available. Datamart provides the ability to export data to third-party business intelligence (BI) solutions. Create snapshots of key data in the Datamart or export data in .CSV formats to provide trend analysis.